



Privacy Policy Informative Report according to the European Regulation 679/2016 (GDPR) and to the Legislative Decree 196/2003 art. 13.

This informative report is communicated according to the Legislative Decree 196/2003 art. 13 Personal Data Protection Code (following referred as **“Code”**) and to the European Regulation 679/2016 (UE) art. 13 (following referred as **“Regulation”**). This informative report is addressed to those who are using web services of the Azienda Agricola **“IL FRANTOIO”** di CHINCA ALVARO BENITO, established in LOCALITA' AMPIO snc 58043 CASTIGLIONE DELLA PESCAIA (GR) (following referred as **“Azienda”**) and it concerns all the personal data that the Azienda collects and records from its users and from its account. This informative report doesn't apply to the data collected from other websites possibly consulted by the user through links to external pages.

Sensitive data will not neither collected nor processed, except those cases concerning the exemptions provided for the city tax.

A. Data controller and processing modalities

The Data controller is the Azienda Agricola **“IL FRANTOIO”** di CHINCA ALVARO BENITO established in LOCALITA' AMPIO snc Telephone number +39/3337197599 or +39/3381300563 e-mail: info@agriturismocastiglione.com

Your personal data will be processed mainly with electronic processing modalities (computer based and telematic) and/or papery, in order to record, manage and transmit the collected data, ensuring security and privacy.

B. Data Processor

Your personal data will be processed by Loredana Bizzari - Agriturismo **“IL FRANTOIO”** established in LOCALITA' AMPIO, snc 58043 CASTIGLIONE DELLA PESCAIA (GR) Telephone number +39/3337197599 or +39/3381300563 e-mail: info@agriturismocastiglione.com

Responsible for the processing for the mentioned reasons.

C. Data referred to by the policy

The data provided by the Guest and collected by the interested Data Controller, are all the personal data inserted in the website (in order to surf, to proceed with online shopping or for any other reason) or all the personal data provided to the Azienda with any modality.

Examples of personal data provided directly by the users are: name, address and telephone number; credit card data (processed limitedly for the necessary time for the purchase or the reservation); the names of the guests if different from the name of the person who makes the reservation. More in general, all the data necessary in order to fulfill a reservation, to make an offer and to fulfill the administrative, fiscal and accounting requirements according to Law and in particular TULPS. For these specific requirements are requested: ID or passport copy, VAT, etc.

D. Purposes and lawfulness of processing (art.6 GDPR)

Data are processed only for the under described purposes, which are also the reasons why they are collected.

(1) **Reservation fulfilment and contract execution, administrative, accounting, fiscal and Public**

Security obligations (art. 109 R.D. 18.6.1931 n. 773), and other law accomplishments.

Data processing is aimed to enable the Data Controller to optimally manage the reservation including the connected and subservient activities (ex: communications about bank transfers and acquaintances) and everything is necessary to comply with current legislation obligations (fiscal, civilistic, administrative and penal). Your personal data are recorded, for the over mentioned reasons, firstly through a contact form present on our website www.agriturismocastiglione.com

By filling in the contact form with one's own personal data, the customer agrees to the usage of those data in order to answer to information requests, quotation requests or any other needed or required information.

Besides, data collection may happen orally, by telephone, by e-mail, by SMS and or instant messaging.

a) **Data (art. 109 R.D. 18.6.1931 n 773) according to Public Security** are transmitted to the Public Security Authority by telematic modalities when the guest is checking-in.

b) **Data concerning exemptions provided for the city tax according to the Comunal Regulation deliberation C.C. n.22 of 15/03/2013 – comune of CASTIGLIONE DELLA PESCAIA**

These data will be collected through specific forms provided by the Comune and they will be recorded for the purposes and times required by law.

(2) **Informed consent acquisition**, at the reservation moment, in demonstration of the fulfilment of the customer information obligations, as Responsible of the agriturismo swimming pool accord to **L. R. Toscana nr.8/2006 and DPGR 23R/2010**. Personal data are recorded in fulfillment of law obligations and for the over mentioned reasons by a papery form, filled and signed by the guest at the arrival. The forms will be destroyed after the guest departure.

(3) **Marketing.**

Data processing is aimed to enable the Data Controller to promotional, informative and institutional contacts and to inform about offers.

Contact modalities could happen in traditional ways (traditional delivery or phone calls on home and mobile numbers) or by e-mail and/or instant messaging.

(4) **Message reception or phone calls addressed to the customer.**

(5) In the website www.agriturismocastiglione.com are used cookies in order to make the surfing experience more enjoyable. Data are not transmitted to external processors. Please find here the **cookie policy** referred to the used kind of cookies, their working methods and the consent agreement.

E) **Consent Acquisition**

As far as the obligation to acquire the customer's permission concerns, whereas it can be acquired also orally, modalities are specified in sub. D. To make it clearer, it is necessary to distinguish between different data processing:

- Data processing aimed to the fulfilment of the obligations according to the article number 109 TULPS (Notice of the housed guests to the Questorship): the customer's consent is not necessary. In case of denial, the subject cannot be hosted.
- Data processing aimed to the fulfilment of the present administrative, accounting and fiscal obligations: the customer's consent is not necessary. In case of denial, the subject cannot be hosted.
- Data processing aimed to the exemption from the payment of the city tax. In case of non-communication of the cases of exemption, the payment of the city tax will be required
- Data processing aimed to inform about the correct usage of the swimming pool (informed consent): it is not necessary to acquire the customer's consent because the personal data is collected in fulfillment of law obligations and because in this way a legitimate interest of the Responsible of the activity and of the Responsible of the swimming pool is protected.
- Receiving messages and phone calls addressed to the customer: it is not necessary to acquire the customer's consent. The consent might be withdrawn afterwards.
- Customer loyalty and marketing activity: customer's personal data may be used for promotional and marketing purposes only with customer's consent. The consent might be withdrawn afterwards.

F. Data retention period

All the data processed for the purposes expressed in sub. D (1) and (2) will be recorded until the end of the established relationship and according to terms and limits of the applicable rules, in particular administrative, civilistic, fiscal and penal ones. For the purposes expressed in sub. D (3) and (4) data will be recorded until the possible application of the right to object applied by the interested subject.

G. Data addressee categories and subjects who may access to data while processing them

Data will be processed also by the joint controllers in charge of services connected with fiscal regulations (Impresa Verde S.R.L. , via Roccastrada 4 – 58100 Grosseto). Joint controllers will proceed as independent data processing controllers. Controlling bodies in public security field, health care field, fiscal and administrative field may have access to data.

H. Rights of the data subject

Modalities for the application of all the rights of the data subject are established, in general terms, in articles 11 and 12 of the regulation.

The deadline for the answer to the data subject is, for all rights (including the right of access by the data subject) one month, extendible up to three months in particularly complex cases; the Controller must, however, give the subject a response within one month from the request, even in denial case.

It is the Controller who has to evaluate the complexity of the response to the data subject.

According to the articles 15-22 GDPR writing to the Controller to the over mentioned address or e-mail info@agriturismocastiglione.com , it is possible to exercise the right of access by the data subject, right to rectification, right to erasure (“right to be forgotten”), right to restriction of processing, right to object and right to object to data processing in case of lawful causes or to withdraw one’s consent.

Besides, the data subject has the right to lodge a complaint to the Data Protection Officer in order to assert his own rights.

With particular reference to data processing for marketing purposes described in sub D. (3), it is clarified that the data subject has the right to object at any moment, free of charge and without the necessity of any explanation, to the process of his data for the over mentioned purposes. Furthermore, the data subject may exercise one’s right to object even separately for the traditional contact activities and the authorized ones. That right may be exercised writing to the address of the Controller or to the e-mail address info@agriturismocastiglione.com as well.

I. Contacts

In order to exercise one’s rights or in order to request the complete list of the Data Controllers and subjects who may access to data, in order to have information about the usage of data processing with the purposes described in sub c. and for any further information about Controller Privacy Policy write to: via e-mail or via paper mail to: CHINCA ALVARO BENITO – Agriturismo “IL FRANTOIO”LOCALITA’ AMPIO 58043 CASTIGLIONE DELLA PESCAIA (GR)

Telephone number: +39/3337197599 OR +39/3381300563 e-mail: info@agriturismocastiglione.com

After having read the over stated privacy policy:

-I agree | | I don’t agree | | to the processing of my personal data for the purposes expressed in point 1 sub D

-I agree | | I don’t agree | | to the processing of my personal data for the purposes expressed in point 3 sub D.

-I agree | | I don’t agree | | to the processing of my personal data for the purposes expressed in point 4 sub D.

-I agree | | I don’t agree | | to the processing of my personal data for the purposes expressed in point.5 sub D.

Date

Signature
